

Children At Risk's Pumpkin Fundraising Event - FAQ

Join us in celebrating our 24th year hosting our Pumpkin Autism Awareness Fundraising event where celebrities and businesses create wonderfully decorated pumpkins and provide prize package that can be bid on at our online auction at Childrenatrisk.vonality.com

There are 4 ways you can participate in this event

- ✓ Go online and Bid on the Vonality Auction site from 5 a.m. Friday until **3.00 p.m. on Sunday**. Go to childrenatrisk.vonality.com to register.
- ✓ Purchase Ballot tickets - use these or loose change to vote for your favourite pumpkin or celebrity by putting the tickets or change into the collection pots in front of each pumpkin - a great way for young kids to get involved. **Ballot tickets cost \$1 for 1 - \$2 for 3 - \$5 for 10**
- ✓ Bid on the 6x Mall only Pumpkin Packages. Each mall has its own 6 packages available until **bidding closes at 3.30 p.m. Sunday 27th Oct**. These are NOT Online.
- ✓ Make a donation to acquire a Toy Schoenhut® Piano. Two types available, Fancy Baby Grand with bench in black and Table Top Upright piano in Red.

Bidding At The Malls

2018 saw us move from ending the auction with bidding continuing at the Malls to just on-line bidding. We heard the feedback that bidding at the mall was missed, so new for 2019 we have 6 packages at each mall that can only be bid on by visiting the Mall. Each Mall has packages with themes including Halloween, Christmas, Star Wars, Bling, Beauty and Pampering. These packages are accompanied by Pumpkins decorated by Art students from Sir Guy Carleton High School. Bid sheets will be available until **3.30 p.m. on Sunday 27th October**.

Who are the Celebrity Carvers?

Newspaper, Radio, Television and Sports personalities along with Ward, Provincial and Federal Politicians and any businesses or private individuals that wish to participate. All have graciously taken the time to Face carve or decorate a pumpkin and provide prize packages to tempt bidders. All funds raised are for Children At Risk as all 3rd party companies have generously offered their goods or services.

Where are the Pumpkins Located?

You can choose to bid only on those Pumpkins at your nearest Mall by clicking on the Mall Name to the left of the on-line auction page. Otherwise, you can check out all pumpkins packages. Each one will clearly identify where the pumpkin is located. On Thursday, 24th October, the greatest amount of pumpkins are on display before being distributed to the other 3 Malls.

Carlingwood Shopping Centre, 2011 Carlingwood Ave, Ottawa. K2A 1H2.

Billing Bridge Shopping Centre, 2277 Riverside Dr, Ottawa, ON K1H 7X6

Merivale Mall, 1642 Merivale Road, Nepean. K2G 4A1

Place D'Orleans, 110 Place D'Orleans Drive, Ottawa. K1C 2L9

How can I bid on-line for Pumpkin Prize Packages?

Only those that register to bid at childrenatrisk.vonality.com can access the auction and place their bids. There are no bidding sheets for these items at the Malls. You will need your own email address. Different family members cannot use the same email address. You can log a credit card or paypal (which can be the same for multiple family bidders) but can choose to use a different payment method for checkout or pay at the Mall or Office if you are the winning bid. Bids are in increments of \$5 for packages valued at under \$50 and \$10 for those valued at over \$50 or when bidding reaches over \$50. You will be notified if you have been outbid, to allow you to bid higher. You will be notified at 3 p.m. on Sunday if you are the ultimate winner.

What are the Ballot tickets, and what do they cost?

The Ballot tickets can only be purchased at the Malls for **\$1 each, 3 for \$2 or 10 for \$5**. You must put your name and telephone number on the back of each one. You then put the Ballot ticket in the individual tubs to vote for your favourite pumpkins for their creativity or artistry.

Each ballot ticket purchased provides one opportunity to win one of three prizes. Winners of the 3 draws will be able to choose their prize in the order drawn.

Prize 1 - **Tony Orlando Collectable** Certified valued of \$5,500 Tony Orlando famous for his 70's TV show and hit "Tie a yellow ribbon round the old oak tree" has autographed along with Toni Wine, his Oscar Schmidt Electric Guitar. Company Est. 1871

Prize 2 - **RCA Roku 4K HDR 10 Smart TV 3x HDMI** Value: \$390

Prize 3 - **Xbox One S NBA 2K19 Bundle. 1 TB 4K Blue Ray HDR** Value: \$380

All Ballot tickets and the change in each Celebrities pot is tallied each night in all 4 malls, and the top 13 Carvers advised of the ranking in this competition to see whose pumpkin is regarded most popular by the general public with an ultimate winner announced Sunday evening. You can buy ballots for the Prize Draw up until **5 p.m. on Sunday, 27th October**. Ballot prize draw winners will be notified by telephone late afternoon/early evening on Monday 28th October and will need to come to the Children At Risk office to pick-up their prize at a convenient date and time.

When does the On-line Auction end?

The auction ends at **3.00 p.m. on Sunday 27th October** and the Lead or Highest bidder will be emailed that they are the ultimate winner. No one will call you. You will be sent an individual invoice for all your winning bids automatically.

How can I pay for my Prize Package – What proof do I need?

Once the auction site invoices you for your winning bids, you can pay using Credit Cards or Paypal. The Auction will then send you an email of a receipt showing the payment. You can either print this out or show the image on your phone to the Mall Manager as proof of purchase. Cash, Credit cards and E-Transfers can be accepted at the Malls, but you must bring a print out of your invoices. Debit can only be accepted at the office from noon to 8 p.m. on Monday, 28th October.

If you have winning bids at only one Mall location or have time to get to multiple Malls, you can go to that Mall and present your receipts. You will also be asked for your picture identification.

What if I send someone else to pick up the Pumpkin & Prize Package on my behalf?

If sending someone on your behalf, they will require a print out of your receipt of payment, a picture of your ID and a written note providing their name and address and that they have your permission to pick up your Pumpkin Package. They will also be asked to show their own Picture ID. Their ID needs to match the details in your note.

What if I win the prize package and can't get to the Mall before closing?

If you have winning bids at multiple Mall locations and you can not arrive before closing at 5 p.m. for Billings & Place D'Orleans or 6 p.m, for Carlingwood and Merivale on Sunday, please contact the Mall Manager at the telephone numbers below and advise them of the following:-

- a. Whether you wish to keep the actual pumpkin – check on its condition as rotting pumpkins will need to be disposed of. This does not affect the bid price of the Prize Package as the pumpkin itself is not factored into the value. Any decorations will be kept for you where possible.
- b. Whether you will be able to pick up the pumpkin before the Mall closes at 5 p.m./6 p.m. on Sunday. Billings pumpkins will be brought to Merivale, so they can be picked up from there before 6.30 p.m. if you advise the Merivale Manager.
- c. If unable to pick up by Mall closing on Sunday, advise that you will pick-up all pumpkins from the Children At Risk office at suite 209, 235 Donald Street, Ottawa. K1K 1N1 on Monday between noon and 8 p.m. or will make alternative arrangements. Call the office on Monday at 613 741 8255.

At Mall closing on Sunday, ALL Pumpkins and their Prize Packages not yet picked up will be transported to the Children At Risk office located on the 2nd floor, suite 209, 235 Donald Street, Ottawa. ON K1K 1N1. The Children At Risk telephone number is **613 741 8255** or email car@childrenatrisk.ca The office will be staffed on Monday from 9 a.m. to receive phone calls but can not accept walk-ins to pick up Pumpkin Packages until noon onwards. The office will close on Monday evening at 8 p.m.

If you have not paid on-line and In the event that we have not heard from you or been able to establish contact with you by speaking to you in person or you calling us back by Noon on Monday 28th October, you will have forfeited your right as a winner and the Pumpkin and prize package will be offered to the 2nd highest bidder.

The value of the prize package does not include the value of the pumpkin unless it has accessories. In the event that your pumpkin rots and is disposed of, you may be offered an alternative pumpkin, but this is not guaranteed. You will get the decoration accessories as part of your package.

What happens if I can't collect my pumpkin or do not want my pumpkin?

Pumpkins will be kept until Tuesday evening at 5 p.m. on 29th October at the Children At Risk offices. After this time, they will all be disposed of. At the time of winning, if you do not wish to have the pumpkin, please say so, and it will be given to someone else. On occasions, pumpkins rot and have to be disposed of during the auction period. This is outside of our control, and we will try and replace it with another pumpkin but do not guarantee this.

What is the contact for each of the Mall Managers?

Merivale Mall: Brenda Reisch cell 613 261-4442 Email: car@childrenatrisk.ca

Billings Bridge: Mark Lalonde cell 613-862-6732 or Email: mlalonde12345@gmail.com

Carlingwood: Angele Jodouin cell 613-302-5943 Email: angele.jodouin@rogers.com

Place d'Orleans: Nell Pocock cell 613-445-2864 or Email: bnpocock@sympatico.ca

What are the closing times of each Mall?

Billings Bridge Mall – 5 p.m. Pumpkins then moved to Merivale

Carlingwood Shopping Centre - 6 p.m.

Merivale Mall - 6 p.m. arrangements can be made to pick-up until 6.30 p.m.

Place D'Orleans - 5 p.m.

What are the Mini Pianos?

Children At Risk is accepting reasonable donations for New Toy Black pianos. Schoenhut® Piano Company has been manufacturing toy pianos since 1872. Their musical instruments are designed to develop basic playing skills while encouraging children on a path to music. Includes: Schoenhut's patented Tri-Play Learning System.

- Schoenhut Fancy Baby Grand Model 3005 Valued at CA\$170.00. An adult must assemble this product before play. Unassembled parts may have sharp edges that could cause injury. The piano and bench are designed for use by a child or as a display piece. Dimensions L 19.75 W 21.50 H 19.00 inches. 26 lbs in weight.
- Schoenhut Table Top Upright My First Piano 25 key in red Valued at CA\$98 Dimensions L 18.50 W 12.75 H 14.50 inches 15 lbs in weight. No assembly required. We have a limited supply at each of the malls during the pumpkin Event dates but more available at the Children At Risk Office. Donations can be accepted for Pianos after the pumpkin event.